

TickITplus Foundation Course

This two day training course prepares candidates for successful qualification as registered TickITplus Assessors and Practitioners. The course is intended for those new to the TickITplus scheme, and guides them in the application of TickITplus in practice. The course is mandatory for all entrants to the scheme, and has an outstanding track record of preparing candidates for success in the TickITplus Foundation level examination.

Benefits:

- Understanding of TickITplus concepts
- Overview of the scheme and its operation
- Basic understanding of process capability
- Details of the core TickITplus components
- Guidance on implementing a TickITplus based management system
- The recommended approach to conducting TickITplus assessments
- Preparation for the TickITplus Foundation exam (which usually takes place on the second afternoon of the course)



Who should attend:

- Process implementers
- Quality managers
- Process improvement group members
- TickITplus assessment team members
- Candidate TickITplus Foundation Practitioners
- Candidate TickITplus Foundation Assessors
- Anyone interested in TickITplus

Course contents:

- TickITplus scheme and documentation overview
- Introduction to TickITplus roles and skills
- Overview of requirements standards for TickITplus
- Process assessment concepts, variants and methods using TickITplus
- TickITplus Base Process Library (BPL) structure
- TickITplus Scope Profiles
- TickITplus Process Reference Models (PRM)
- TickITplus Process Assessment Model (PAM)
- Introduction to TickITplus Bronze and Silver levels

Pre-requisites:

None.

Good practical knowledge and experience of ISO-9001, along with a basic understanding of IT fundamentals and the processes described in ISO/IEC 12207 and ISO/IEC 15288 are recommended.

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