



Process Improvement • System Assessment • Business Assurance



INTEGRAL MANAGEMENT SYSTEMS LTD

## TickITplus Overview Workshop

This one-day workshop is designed to introduce the TickITplus scheme to those who work within an organisation using TickITplus but who are not heavily involved in the implementation or assessment of TickITplus based company processes, and for whom our TickITplus Foundation and Capability Courses may be too detailed. The workshop can be tailored for various specialist groups (e.g. software engineers, senior management, service groups).

### Benefits:

- Awareness of TickITplus goals, components and implementation approach
- Appreciation of the concepts and benefits of increasing process capabilities
- Understanding of the TickITplus Base Process Library
- Confidence in working with the TickITplus scheme
- Clearer understanding of the expectations of a TickITplus assessment
- Clarification of all questions raised by the attendees



### Who should attend:

- Software development engineers
- Software managers and team leaders
- Senior managers
- Service engineers
- Service managers
- Test engineers
- Anyone interested in TickITplus

### Course contents:

- General overview of TickITplus
- TickITplus goals and objectives
- Type-B Software Engineering Processes (tailored for specific audience)
- Maturing Process Capability

### Pre-requisites:

None, although awareness of the TickITplus scheme and/or practical use of any of its components would be helpful

### Contact:

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